

Medical Psychotherapy Staff Survey Results
Summer, 2009

- 100% of staff strongly agree that Alexian Brothers Center for Mental Health provides courteous and ethical treatment.
- 100% of staff strongly agree that clinical appropriateness and medical necessity are addressed prior to starting a resident in a group.
- 100% of staff strongly agree that coordination of care is effectively facilitated by Alexian Center staff via clear communication with the site and exceptional delivery of services.
- 50% of staff strongly agree, and 50% of staff agree that residents that engage in the groups are responding to the program in a positive fashion.
- 50% of staff strongly agree, and 50% of staff agree that having the groups on site has improved the quality of mental health related care that the location provides to their residents.

Staff Comments:

“Residents look forward to attending”

“We could use more days of this.”

“There is an excellent working relationship with Alexian staff. They are very receptive to our needs and respond quickly.”

“Many residents attend without the need for cues.”

“This has added an additional resource for both staff and residents and improved the quality of life for the residents.”

“I view Alexian Brothers as an added, supportive service for our residents and staff. This has given us an additional support for our chronically mentally ill residents.”

Medical Psychotherapy Resident Survey Results
Summer, 2009

- 37% of clients strongly agree, and 63% agree that they feel respected and cared for by the group leaders.
- 46% of clients strongly agree, and 54% agree that they feel comfortable talking with the group leaders.
- 46% of clients strongly agree, 37% of clients agree, and 17% of clients are neutral when asked if they had increased their knowledge about their physical and mental health.
- 54% of clients strongly agree, 37% of clients agree, and 9% of clients are neutral when asked if the groups are presented in a fashion they can understand.
- 46% of clients strongly agree, 27% of clients agree and 27% of clients are neutral when asked if they feel more comfortable talking to their doctor about their treatment because of what they learned in the groups.

Resident Comments:

“I am more aware of my mental condition.”

“I know I’m not the only one with problems and I’m in better shape than most people here.”

“I think I have more self esteem now.”

“I consider the groups beneficial.”

“Talking about the groups as a whole, my questions and their questions, my feelings come out better afterwards.”

“Professional plus casual.”

“I feel better about my being able to talk about my problems.”

“You have a great program and don’t bring cigarettes!”

“This gives me a chance to share thoughts and opinions with other residents in a structured progress way.”

“Greg and Dr. Frey are caring people—it is nice to have people who are so interested in our welfare.”

“I’m finding out new things about my mental illness. They are just great overall!”